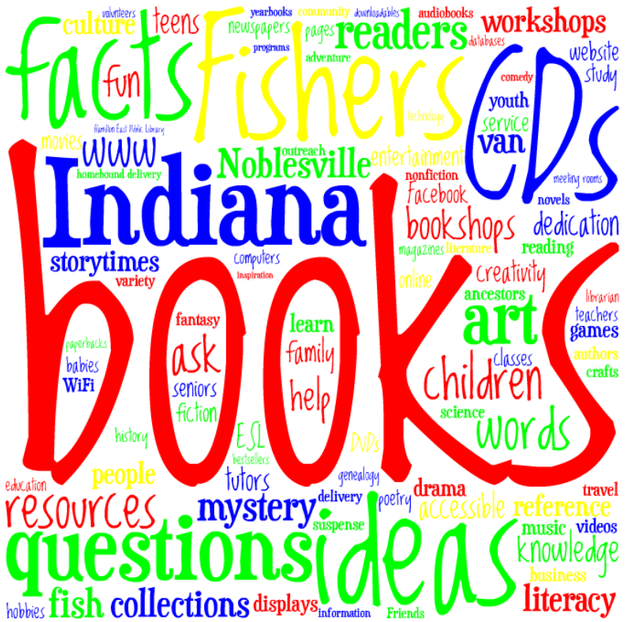
Hamilton East Public Library



Annual Report 2011

2,163,288

Number of library materials checked out.

94,516

Number of HEPL cardholders.

580,711

Number of items in the library collection including
453,465 books • 744 subscriptions • 53,924 DVDs and videos
47,457 CDs and audios • 8,227 titles of downloadable e-books, audiobooks, videos and music • 17,422 new materials added.

127,117

Number of reference questions answered.
2,292 in Indiana Room • 78,152 in Adult Reference
40,971 in Youth Services • 5,702 in TeenZone

98,432

Number of hours public computers used.
Includes 43,126 hours of wireless usage.

751,974

Number of HEPL website pages viewed.
Events calendar • library catalog • 90 free informational databases.

1,950

Number of times library meeting rooms used by local groups and organizations - both non-profit and for-profit.
1,040 at Fishers • 910 at Noblesville

22,289

Number of e-book, audiobook, video and music downloads.

432,452

Number of notices sent electronically.
426,203 through e-mail • 6,249 through text messaging
Saving $190,279 in postage versus traditional mail.

7,028

Number of volunteer hours logged.
Estimated value to the library = $123,763*
(*based on value of volunteer hours data from www.independentsector.org)

1,710

Number of youth and teen programs offered.

72,633

Number of attendees at youth and teen programs.

1,357

Number of adult and family programs offered.

17,134

Number of attendees at adult and family programs.
Includes 331 computer classes with 2,331 attendees,
256 ESL/literacy classes with 2,109 attendees and
51 programs to outside groups with 2,343 attendees.

46,883

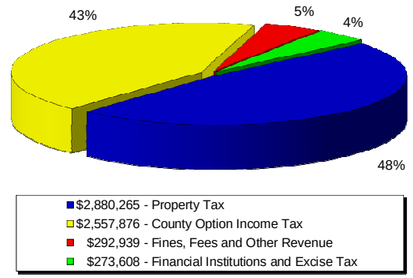
Number of items delivered through Mobile Outreach service.
Served 126 homebound patrons, 21 daycares/preschools, and 10 senior facilities. Presented 397 storytimes at daycares/preschools • 3,679 attendees.

Highlights

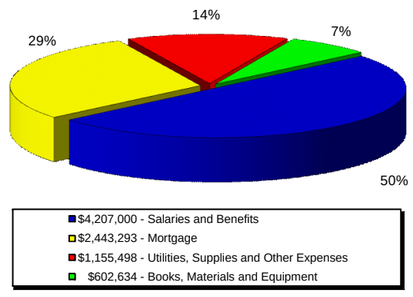
- In March, Library Director David L. Cooper retired after 31 years of service to Indiana libraries.
- Over 275 people attended the library's annual Dr. Seuss program, which featured special guest readers Noblesville School Superintendent Dr. Libbie Conner and Hamilton-Southeastern School Superintendent Dr. Brian Smith.
- HEPL's Teen Advisory Boards received grant monies from the Youth as Resources program. Five hundred and fifty dollars ($550) were earmarked for the Summer Read 'N Feed book club activities at Noblesville and another $500 for Fishers teens to assemble book bags full of activities and books for hospitalized teens.
- June Brehm Tabor, daughter of Noblesville native George Brehm, donated many of her father's drawings, oil paintings and artifacts to the library.
- The final edition of HEPL's printed newsletter was published in June. An electronic version of the newsletter is e-mailed to over 65,000 library users each month. A traditional version remains available through the library's website.
- HEPL launched four Facebook pages - Hamilton East Public Library, Hamilton East Public Library-TeenZone, Hamilton East Public Library-Youth Services, and Hamilton East Public Library Community Education: ESL & Adult Ed. At year's end, there was a total of 719 followers.
- The 2011 Summer Reading Program drew a record-breaking 22,225 registrants, an increase of 18.06% over the previous year.
- Young readers, grades 4-6, participated in a unique book club using Nook™ eReaders. A $6,000 grant from Praxair allowed HEPL to purchase twelve eReaders and ten downloads for each.
- HEPL served as a registration site for the Lemonade Day™ program designed to teach youth how to start, own and operate their own business.
- A total of 22,289 downloadable items - books, audiobooks, videos and music - were checked out, marking a 100% increase over 2010 totals.

Growth Statistics	2010	2011	% Change
Circulation rate of materials	2,191,176	2,163,288	-1.27
Materials available in library collections	583,591	580,711	-0.49
Library cardholders	92,517	94,516	2.16
Adult reference/Indiana Room questions answered	82,132	80,444	-2.06
Youth/teen reference questions answered	45,590	46,673	2.38
Youth and teen program sessions offered	1,656	1,710	3.26
Attendance at youth and teen programs	62,646	72,633	15.94
Adult and family program sessions offered	1,768	1,357	-23.25
Attendance at adult and family programs	20,470	17,134	-16.30
Library users receiving e-mail/text notifications	61,581	65,694	6.68
Notices sent through e-mail/text messaging	407,741	432,452	6.06
Number of times public computers used	118,808	112,882	-4.99
Number of hours public computers used	102,508	98,432	-3.98
Number of pages viewed on library website	673,771	751,974	11.61

Revenue



Expenditures



Administration

David L. Cooper, Director (January - March)
Paris Head, Assistant/Interim Director (April - September)
Linda Shaw, Interim Director (October - December)
Robyn Neal, Business Manager
Cheryl Jurgens, Marketing Manager
Tim Myers, Facilities Manager

Department Heads

Rob Brown, Systems
Mary Patterson, Circulation
Linda Shaw, Reference
Anne Marie Short, Youth Services
Melissa Stewart, Outreach
Theresa Tyner, Technical Services

HEPL Board of Directors

Bill Crandall, President
Robert James, Jr., Vice President
Brian Meyer, Secretary
Melissa Brisco, Asst. Sec./Treasurer
Marianne Jacobi
John Partlow
Steve Sharp

Noblesville Library
One Library Plaza
Noblesville, IN 46060
(317) 773-1384

Fishers Library
Five Municipal Drive
Fishers, IN 46038
(317) 579-0300