

Annual Report 2009



Hamilton East Public Library

2,120,699

Number of library materials checked out - an increase of 4.64% from 2008.

628,065

Number of HEPL website pages viewed. Features events calendar, library catalog, and 69 free informational databases (including 43 through INSPIRE).

1,707

Number of times library meeting rooms were used by outside groups - both non-profit and for-profit.
In Fishers - 996
In Noblesville - 711

88,735

Number of HEPL cardholders.

567,429

Total number of items in the library collection.
443,734 books,
1,557 downloadable audio- and e-books,
55,359 DVDs and videos,
22,120 CDs and audios,
775 subscriptions.
43,700 new materials added including
71 memorial books.

1,595

Number of youth and teen programs offered.

114,076

Number of reference questions answered.
2,469 in Indiana Room
72,227 in Adult Reference
32,147 in Youth Services
7,233 in TeenZones

83,855

Number of hours public computers used.
HEPL introduced wireless service in March, logging 20,760 hours of usage in its first nine months.

47,102

Number of youth and teens attending programs.

1,574

Number of adult and family programs offered.

19,467

Number of adult or family members attending programs (includes 281 computer classes with 2,580 attendees and 35 programs to outside groups with 2,094 attendees).

6,064

Number of volunteer hours logged.
272 volunteers in system
Estimated value to the library - \$122,796*
(*based on value of volunteer hours data from independentsector.org)

23,004

Number of items delivered through Mobile Outreach service. Serving - 101 homebound patrons, 8 senior facilities, 26 daycares/preschools. Plus, 733 storytimes at daycares and preschools, 7,479 children attending.

335

Number of ESL class sessions offered. Attendance in ESL classes - 2,809 (representing 35 different countries)

5,834

Number of e-books and audiobooks downloaded.

363,552

Number of notices sent through e-mail. (Saving \$159,963 in postage versus traditional mail.)

1,700

Number of materials processed through interlibrary loans.
274 - out to other libraries or schools
1,426 - brought in for HEPL patrons.

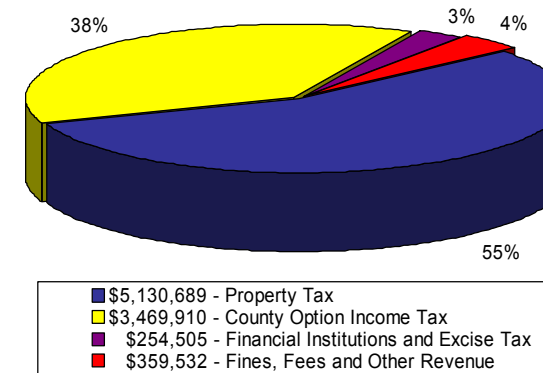


Highlights

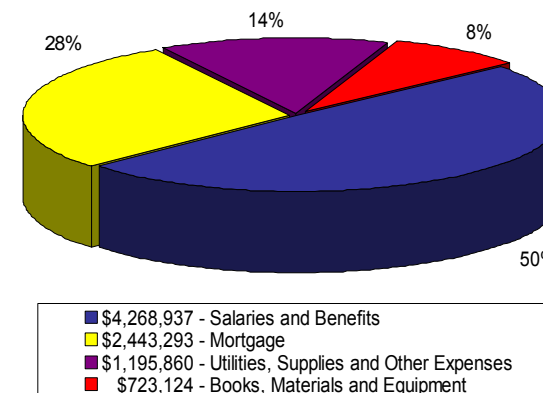
- HEPL received an \$8000 LSTA grant to purchase interactive computer workstations to assist young readers, toddler through second grade, with early literacy skills. An additional \$2000 donation from the Friends of the Library allowed HEPL to purchase four stations.
- Tumblebooks™, e-books for children, offers an online collection of read-along animated talking books with related educational puzzles and games.
- The 2009 Summer Reading Program drew a record 18,541 registrations, marking a 21% increase in registrants and a 20% increase in completion.
- HEPL developed a new library collection for the Hamilton County Adult Detention Facility. Consisting primarily of donated books, the collection includes fiction, self-help, career planning, skill development and literacy materials. HEPL will maintain and expand this special collection in the future.
- Technology upgrades included:
 - ... 41 new computers added to the public labs
 - ... self-checkout stations upgraded and PIN requirement removed
 - ... free Wi-Fi service introduced in March 2009
- Past issues of magazines are being repurposed into Eco-Packets™ through Urban Farmer Seeds.
- HEPL partnered with seven other organizations to provide job training and experience for adults, teens, adults with disabilities, and seniors.
- The IUPUI University Library, Hamilton County Historical Society, the family of Earl Brooks, and HEPL collaborated to digitize historic photos from the late 1800's/early 1900's. Photos feature people and places around Noblesville and images of the Hamilton County Township Schools.

Growth Statistics	2008	2009	% Change
Circulation rate of materials	2,026,753	2,120,699	4.64
Materials available in library collections	546,654	567,429	3.80
Library cardholders	84,315	88,735	5.24
Adult reference questions asked	69,622	74,696	7.29
Youth/teen reference questions asked	34,163	39,380	15.27
Youth and teen program sessions offered	1,453	1,595	9.77
Attendance at youth and teen programs	41,588	47,102	13.26
Adult and family program sessions offered	1,548	1,574	1.68
Attendance at adult and family programs	23,926	19,467	-18.64
Library users receiving e-mail notifications	49,227	55,447	12.64
Notices sent to patrons through e-mail	313,307	363,552	16.04
Times public computers used	84,742	99,486	17.40
Hours public computers used	46,700	83,855	79.56
Number of pages viewed on Library website	616,858	628,065	1.82

Revenue



Expenditures



Administration

David L. Cooper, Director
Paris Head, Assistant Director
Robyn Neal, Business Manager
Cheryl Jurgens, Marketing Manager
Tim Myers, Facilities Manager

Department Heads

Rob Brown, Systems
Holly Kennerly, Technical Services
Mary Patterson, Circulation
Linda Shaw, Reference
Anne Marie Short, Youth Services
Melissa Stewart, Outreach

HEPL Board of Directors

Steve Sharp, President
Bill Crandall, Vice President
Marianne Jacobi, Secretary
David Wallace, Asst. Sec./Treasurer
Renee Dillinger
Robert James, Jr.
Brian Meyer

Noblesville Library
One Library Plaza
Noblesville, IN 46060
(317) 773-1384



Fishers Library
Five Municipal Drive
Fishers, IN 46038
(317) 579-0300