

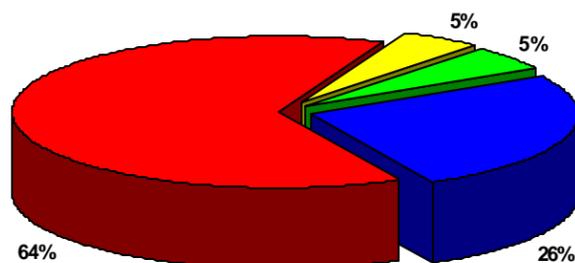
## Building Progress

The Noblesville-Southeastern Public Library is excitedly preparing for an extensive expansion and renovation project. After many years of diligent research and needs assessments, it was determined that the Fishers Library will need to triple and the Noblesville Library will need to double in size to continue to meet the needs of our rapidly growing and ever diverse service area. The new facilities will include specially designed areas just for teens, more and larger meeting rooms, private areas for literacy training and tutoring, larger computer labs and classrooms, space for significantly larger library collections, and a greatly expanded Indiana Room to house state, local and family history records.

The Library's Board of Trustees has selected K.R. Montgomery & Associates (of Anderson) as the architectural firm and Meyer Najem Inc. (of Fishers) as the construction management company for the project. The current plans for expansion include simultaneous construction at both the Fishers and Noblesville libraries to begin in late April 2003 and be completed in late 2004/early 2005. The library website, [www.nspl.lib.in.us](http://www.nspl.lib.in.us), will feature plans, pictures and details as the project progresses.

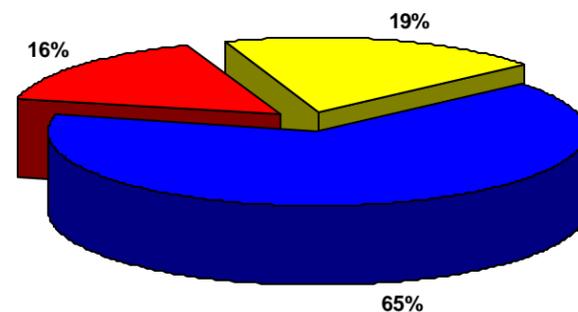
## Focus on Financials

Sources of Revenue



\$1,467,532	- Property Tax
\$3,618,758	- County Income Tax
\$279,261	- Financial Institutions and Excise Tax
\$297,466	- Fines, Fees and Other Revenue

Expenditures



\$3,033,453	- Salaries and Benefits
\$744,365	- Utilities, Supplies and Other Expenses
\$908,345	- Books, Materials and Equipment

# 2002 Annual Report

## Noblesville-Southeastern Public Library

Proudly serving the citizens of Delaware, Fall Creek, Noblesville and Wayne Townships in Hamilton County, Indiana

### Administration

David L. Cooper, Director  
Gail Winsmore, Assistant Director  
Robyn Neal, Business Manager  
Mike Bickel, Facilities Manager  
Cheryl Jurgens, Marketing Manager  
Marcie Stafford, Bookkeeper  
Anita Hicks, Secretary/Receptionist

### Department Heads

Rob Brown, Systems Administration  
Holly Kennerly, Technical Services  
Mary Patterson, Circulation  
Linda Shaw, Reference  
Anne Marie Short, Youth Services  
Melissa Stewart, Outreach/Audiovisual

### NSPL Board of Directors

Gregory Murray, President  
Robert James, Jr., Vice President  
David Wallace, Secretary  
Lyneen Burrow, Asst. Sec./Treasurer  
Jane Gasch  
Lucille Noblitt  
Jeff Heinzmann

Noblesville Library  
One Library Plaza  
Noblesville, IN 46060  
(317) 773-1384

Fishers Library  
Five Municipal Drive  
Fishers, IN 46038  
(317) 579-0300

[www.nspl.lib.in.us](http://www.nspl.lib.in.us)

## Facts and Figures for 2002

In 2002, the **circulation** rate at the Noblesville-Southeastern Public Library reached an all-time high of 1,532,851. This figure reflects an increase of 21.77% over last year's rate. The Interlibrary Loan program loaned 596 materials to other libraries and schools and borrowed another 764 for our patrons.

Circulation of **audiovisual materials** continues to increase each year. DVDs alone have seen an increase of 11% in circulation. While the circulation of books on CD has nearly doubled in the past year, books on audiotape still circulate at three times their rate.

Over 54,500 **new materials** were added to the library's collection over the course of the year, totaling nearly \$752,371 in purchases. Twenty-eight books were added through the Memorial Book program.

Library **collections** total 366,822 items, including 302,638 books, 249 bound serials, 33,940 video cassettes and DVDs, 28,371 audio cassettes and CDs, 1624 in electronic format (CD-ROMs, disks) plus 758 subscriptions.

The Libraries registered 8871 **new borrowers** throughout the year bringing the total number of borrowers up to 56,719. The Noblesville-Southeastern Public Library currently serves 68.9% of the residents in Delaware, Fall Creek, Noblesville and Wayne Townships.

**Library staff** consists of 31 professional librarians, as well as 120 additional staff members ready to serve the public. A total of 89,083 **reference questions** were answered in 2002, an average of 1713 each week. This number reflects an increase of 22.5% over the past year.

### Purposeful Programming

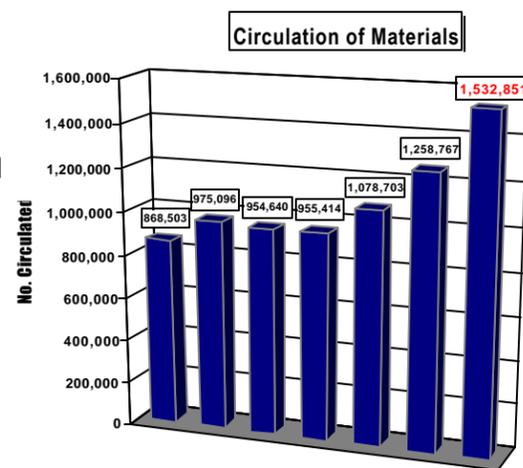
In 2002, approximately 29,000 individuals of all ages participated in **programs** through the Noblesville-Southeastern Public Library.

The **Youth Services** department regularly offers educational programs to area children and families. In 2002, 890 different programs were presented reaching 19,341 individuals. The Summer Reading Program was a great success with 4381 persons, ages 0 to adult, participating.

The **Outreach** Department, primarily serving adults and families, offered 624 programs with a total attendance of over 8500 persons. In comparison to 2001's figures, this represents an increase of 41.2% in the number of programs offered and an increase of 53% in the number of persons reached. Programming outside of the traditional library setting included 27 programs, reaching 1048 persons. Six genealogy workshops were conducted on behalf of the Indiana Room of the library. These workshops reached 117 persons.

### Technologically Speaking

Over 1,332,000 visitors hit the **NSPL website** in 2002. Along with its new look, the website is now sporting several new features including the opportunity to submit questions through the on-line catalog system and a section to view the latest news and pictures of the upcoming building project.



In an effort to serve the public more 'efficiently and more 'effectively, the Noblesville-Southeastern Public Library regularly collects **e-mail addresses** of cardholders. This database currently consists of 22,533 addresses, an increase of 42.3% over last year's figures. The library saved \$52,432 in postage by sending 141,709 notices to patrons through the e-mail system.

To minimize damage to non-print materials, **specially designed drop boxes** were installed near the main entrances of both libraries. These new containers provide CDs, DVDs, audio cassettes and video tapes with a softer and safer landing when deposited.

An **Intranet** system was developed for internal staff use. This allows for direct access to employment forms, library news, staff photos, and meeting information.

### Growing in Service

New circulation brochures featuring important library information, policies and procedures were developed in **large print** to address the needs of those with visual impairments.

The **Mobile Outreach Services** program continues to expand its services to special groups throughout the area. Throughout the year, Mobile Outreach touched the lives of over 1500 area children through storytimes and numerous others through deliveries (over 18,000 books) to local pre-schools and daycares.

A unique portion of the Mobile Outreach Services is the delivery program to **homebound patrons**. This program offers an opportunity to serve and touch the lives of over 40 individuals on a regular and personal basis.

Another new service was initiated through the Mobile Outreach Services program. Throughout the summer of 2002, the library van began making regular stops at **local parks** to offer library materials in a new and interesting way.

In the **Adult Literacy** program, learner/tutor teams have increased from 4 to 35 in the past year. (Others have been added to a wait list.) After adding an on-line application form to the Literacy web page, 6 tutors and 4 learners were able to voice their interest electronically.

**Literacy materials** collection was updated and expanded by approximately 15%. Fifty-five people were served through ESL ("English as a Second Language") classes. Another twelve individuals participated in the "Let's Talk" informal English conversation sessions, started in the last quarter of 2002.

Informational brochures including hours, locations and services were translated into **Spanish**. They are now available at both libraries as well as several local welcoming services, a local insurance agency and an area church.

### Community Connections

Eight staff members have appeared on **Channel 19, Hometown Television** promoting various programs and services of the Library. Both library locations have served as sites for filming local informational shows.

The NSPL Adult Literacy program is currently the only library-sponsored program of its kind in Hamilton County. The **Hamilton County Leadership Academy** adopted this literacy program as a special project and assisted in the development of brochures and a database with a list of potential financial supporters.

The Noblesville-Southeastern Public Library co-hosted a book collection event with the **Deer Creek Shops**. Approximately 1000 items were collected.

To kick off **National Library Week** and thank patrons for their support, both libraries held a "Customer Appreciation" Event. Over 315 persons stopped by to enjoy refreshments, balloons, activity books and bookmarks.

