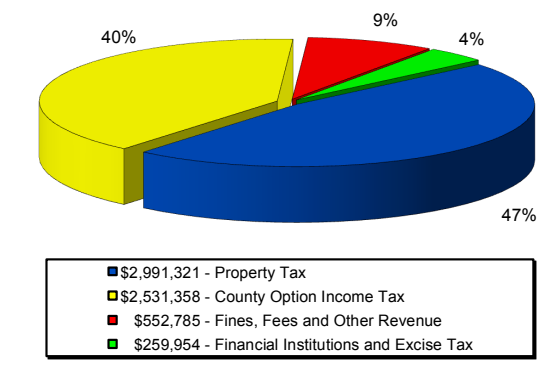


Highlights

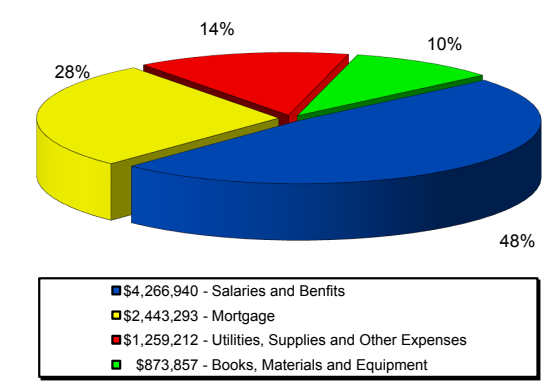
- BookMyne, an iPhone and Android app, allows cardholders to use their mobile devices to search the HEPL catalog, check the best-sellers list, scan barcodes and access their personal accounts to renew items and place holds.
- HEPL cardholders can download up to three free songs each week through Freegal. Freegal offers over 3 million songs, from over 10,000 music labels and 65 different countries, downloadable to any computer, mobile device or MP3 player.
- HEPL now offers our own eBooks and audiobooks library through Overdrive. The number of materials downloaded through this service doubled over the previous year.
- Our presence on social media grew with the addition of new Pinterest pages for both Adult and Youth Services, as well as a Twitter feed.
- A successful collaboration with the Town of Fishers, "Launch Fishers" is now located in the lower level of the Fishers Library and offers shared office space with a collaborative atmosphere for high impact entrepreneurs.
- The Indiana Room staff completed a major digitization and indexing project, uploading Hamilton County Teacher Directories and funeral home records to Ancestry.com.
- Other upgraded or new services include -
 - Installed and updated computers in the public lab areas
 - Extended service time of cashier and computer lab stations
 - Added faxing and scanning stations in both library buildings
 - Enriched content of online catalog with book cover images and links to reviews
 - Added Bestseller Express service, increasing availability of high interest titles

	2011	2012	% Change
Circulation rate of materials	2,163,288	2,019,986	-6.62
Materials available in library collections	580,711	539,798	-7.05
Library cardholders	94,516	98,178	3.87
Youth/teen reference questions answered	46,673	49,837	6.78
Youth and teen program sessions offered	1,710	1,769	3.45
Attendance at youth and teen programs	72,633	56,736	-21.89
Adult reference/Indiana Room questions answered	80,444	80,034	-0.51
Adult and family program sessions offered	1,357	1,535	13.12
Attendance at adult and family programs	17,134	19,822	15.69
Library users receiving e-mail/text notifications	65,694	71,483	8.81
Number of hours public computers used	98,432	351,719	257.32
Number of pages viewed on library website	751,974	995,273	32.35

Revenue



Expenditures



Leadership Team

- Edra Waterman, Director
 Liz Erba, Fishers Circulation Team Leader
 Lori Holewinski, Fishers Youth Services Team Leader
 Cheryl Jurgens, Community Relations/Marketing Manager
 Beth Meyer, Noblesville Youth Services Team Leader
 Robyn Neal, Business Manager
 Mary Patterson, Noblesville Circulation Team Leader
 Larnel Sanders, Facilities Manager
 Linda Shaw, Adult Services Team Leader
 Theresa Tyner, Technical Services/Systems Team Leader
 Bridget Working, Human Resources Manager

HEPL Board of Directors

- Robert James, Jr., President
 Brian Meyer, Vice President
 John Partlow, Secretary
 Melissa Brisco, Asst. Sec./Treasurer
 Bill Crandall
 Marianne Jacobi
 Cory Spaulding

Noblesville Library
 One Library Plaza
 Noblesville, IN 46060
 (317) 773-1384



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 Five Municipal Drive
 Fishers, IN 46038
 (317) 579-0300